



10-Year Limited Warranty

TRANSOLID, Div. expressly warrants its manufactured solid surface products (not to include Décor vanity tops which are covered under a separate warranty), quartz and granite vanity tops to be free of defects in material and workmanship, subject to the limitations set forth in this Limited Warranty. Each product will function for the purpose for which it was designed for a period of ten (10) years from the date of purchase to the original buyer, provided it has been installed in accordance with the installation instructions provided by TRANSOLID, Div., used as recommended, and not damaged due to excessive heat or abuse. This Limited Warranty does not cover damage caused by failure of any adhesive, caulk or other accessory, or failure of any caulked or filled joint or seam. This Limited Warranty covers the product for normal interior use in the United States, Mexico and Canada and does not cover the product moved from its original place of installation. Labor charges incurred during any installations are not included under this Limited Warranty.

TRANSOLID, Div. will, at its option, repair, replace, or refund the purchase price of the product to the original purchaser if a TRANSOLID, Div. product fails due to a TRANSOLID, Div. manufacturing defect, which is discovered during the first ten (10) years after the initial purchase.

This Limited Warranty applies to TRANSOLID, Div. products that are purchased after January 1, 2002 and maintained as described by TRANSOLID's care and maintenance guide. (If needed, the care and maintenance guide can be found on the TRANSOLID website at www.transolid.com.) You may obtain coverage by providing proof of the date of initial purchase. For service under this Limited Warranty, you must notify TRANSOLID, Div. in writing, providing your name and address, a description of the product involved, the nature of the defect or failure, and proof of purchase and date of purchase. Repair or replacement shall not include any labor charges. This limited warranty is non-transferable.

The address to which warranty problems should be reported is:

Transolid, Div.
P.O. Box 30
Warren, OH 44483-0030

Transolid will ship (freight collect) to you products repaired or replaced under this Warranty.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, AND TRANSOLID, Div. EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS LIMITED WARRANTY SETS FORTH THE PURCHASER'S SOLE REMEDY IN CONNECTION WITH THE SALE OR USE OF PRODUCTS COVERED BY THIS LIMITED WARRANTY AND IN NO EVENT SHALL TRANSOLID, Div. BE OTHERWISE LIABLE FOR ANY LOSS, DAMAGE OR INJURY OF ANY NATURE ARISING OUT OF THE SALE OR USE OF THE PRODUCTS DELIVERED HEREUNDER, WHETHER FOR NEGLIGENCE, BREACH OF CONTRACT OR UNDER ANY OTHER LEGAL OR EQUITABLE THEORY. TRANSOLID, Div. SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE SALE OR USE OF SUCH PRODUCTS, INCLUDING BUT NOT LIMITED TO LOST PROFITS, REVENUES, ANTICIPATED SALES, BUSINESS OPPORTUNITIES OR FOR INTERRUPTION OF BUSINESS*. THIS WARRANTY IS NON-TRANSFERABLE.

*Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

Note: Transolid warranty does not include items identified as 'wear items' that can be purchased through Transolid. If you require replacement of a 'wear item', please contact Transolid.

Transolid, Div.
P.O. Box 30
Warren, OH 44483-0030

(800) 766-2452
Fax (330) 399-4426

www.transolid.com
E-mail: sales@transolid.com



5-Year Limited Warranty

TRANSOLID, Div. expressly warrants to the first retail purchaser from an authorized retailer or dealer its manufactured Décor vanity tops to be free of substantial defects in material and workmanship, subject to the limitations set forth in this Limited Warranty, for five years from the date of purchase as long as the product is owned by the original buyer, provided it has been installed in accordance with the installation instructions provided by TRANSOLID, Div., used as recommended, and not damaged due to excessive heat or moisture. Each product will function for the purpose for which it was designed. This Limited Warranty does not cover damage caused by failure of any adhesive, caulk or other accessory, or failure of any caulked or filled joint or seam. It also does not cover the finish on metal frames or wooden parts after delivery. This Limited Warranty covers the product for normal interior use in the United States, Mexico and Canada and does not cover the product moved from its original place of installation. Labor charges incurred during any installations are not included under this Limited Warranty.

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Limited Warranty - Commercial Applications

TRANSOLID, Div. expressly warrants its manufactured solid surface products to be free of defects in material and workmanship, subject to the limitations set forth in this Limited Warranty. Each product will function for the purpose for which it was designed for a period of ten (10) years from the date of purchase to the original buyer, provided it has been installed in accordance with the installation instructions provided by TRANSOLID, Div., used as recommended, and not damaged due to excessive heat or abuse. This Limited Warranty does not cover damage caused by failure of any adhesive, caulk or other accessory, or failure of any caulked or filled joint or seam. This Limited Warranty covers the product for normal interior use in the United States, Mexico and Canada and does not cover the product moved from its original place of installation. Labor charges incurred during any installations are not included under this Limited Warranty.

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Your Transolid® vanity top or sink will retain its beauty for a lifetime. Review these instructions to see how easy it is to care for your Transolid solid surface product.

Everyday Cleaning

- Wipe the surface with a damp cloth or sponge.
- For basic stains, clean with mild detergent or general purpose cleaner.

Removing Persistent Stains, Burns or Light Scratches

- Scrub surface in a circular motion with an abrasive cleaner, such as Soft Scrub®, and a wet, green Scotch-Brite® pad. (See Note below)
- For best results, repeat the above step with a wet, gray Scotch-Brite® pad.
- On darker* colored products, repeat with a wet, white Scotch-Brite® pad.

Maintaining a Uniform Appearance

- Occasionally scrub the entire surface of the product with a wet, green Scotch-Brite® pad and an abrasive cleaner, moving in a circular motion.
- Repeat the above step with a wet, gray Scotch-Brite® pad and for darker colors, repeat with a wet, white Scotch-Brite® pad.

Scratches in the Surface

- Lightly sand the surface in a circular motion with 120-grit sandpaper.
- Repeat this step, using 220-grit sandpaper and then 320-grit sandpaper.
- Complete the process by scrubbing the surface in a circular motion with a wet, green Scotch-Brite® pad and then with a wet, gray Scotch-Brite® pad. On darker colored products*, repeat with a wet, white Scotch-Brite® pad.

Tips to Avoid Damage

- Avoid cutting directly on the surface of the Transolid product.
- Do not place hot pans directly into a Transolid sink. Even though Transolid products can withstand temperatures up to 365°, prolonged or extreme heat could cause yellowing.
- Wipe away strong acids, such as those found in drain cleaners. Some of these acids, when left on the surface, may cause whitening which can be difficult to remove.

Note: Soft Scrub® is a registered trademark of The Clorox Company. Scotch-Brite® is a registered trademark of 3M and the green, gray, and white pads may be purchased at most specialty hardware or building supply stores. Start with the more coarse pad, which is green, and work down to the finer grit pads, the gray, and then the white.

*Darker colored Transolid products include the following: Matrix Pink, Matrix Jade, Matrix Light Gray, Matrix Dark Gray, Matrix Green, Matrix Light Blue, Matrix Dark Blue, Deep Sea, Spruce, Graphite, Aztec, Sage, Silt Stone, Ocean Pines, Island Palm, Outer Banks, Harbor Gray, and Shore Road.



Review these instructions to see how easy it is to care for a Transolid solid surface product.

Everyday Cleaning

- Wipe the surface with a damp cloth or sponge.
- For basic stains, clean with mild detergent or general purpose cleaner.
- For cleaning corners and seams, spray with mildew cleaner.
With regular maintenance spraying, there should be no need to scrub any silicone caulk joints.

Removing Persistent Stains, Burns or Light Scratches

- Scrub surface in a circular motion with an abrasive cleaner and a wet, green Scotch-Brite® pad.
(See Note below)
- For best results, repeat the above step with a wet, gray Scotch-Brite® pad.
- On darker* colored products, repeat with a wet, white Scotch-Brite® pad.

Scratches in the Surface

- Lightly sand the surface in a circular motion with 120-grit sandpaper.
- Repeat this step, using 220-grit sandpaper and then 320-grit sandpaper.
- Complete the process by scrubbing the surface in a circular motion with a wet, green Scotch-Brite® pad and then with a wet, gray Scotch-Brite® pad. On darker colored products*, repeat with a wet, white Scotch-Brite® pad.

Tips to Avoid Damage

- Avoid cutting directly on the surface of the Transolid product.
- Wipe away strong acids, such as those found in drain cleaners. Some of these acids, when left on the surface, may cause whitening which can be difficult to remove.

Note: Scotch-Brite® is a registered trademark of 3M and the green, gray, and white pads may be purchased at most specialty hardware or building supply stores. Start with the more coarse pad (green) and work down to the finer grit pads (gray and then white).

*Darker colored Transolid products include the following: Matrix Pink, Matrix Jade, Matrix Light Gray, Matrix Dark Gray, Matrix Green, Matrix Light Blue, Matrix Dark Blue, Deep Sea, Spruce, Graphite, Midnight, Venetian, Aztec, Sage, Silt Stone, Ocean Pines, Harbor Gray, Shore Road, and all of the Natural Selections colors.



Your Transolid® Natural Quartz vanity top will retain its beauty for a lifetime. Natural Quartz is easy to care for and naturally maintains its luster so, for many years to come, you can expect it to look as good as the first day it was installed. Natural Quartz is resistant to cracks, chips, and scratches. The high gloss finish and extremely low moisture absorption provides maximum resistance to staining and fully eliminates the need for any sealing. Its low absorbancy greatly reduces the potential for bacterial growth.

Review these instructions to see how easy it is to care for your Transolid Natural Quartz.

Everyday Cleaning

- Wipe the surface with a warm water and soap, using a damp cloth or paper towel.
- For stubborn or dried spills, use a damp, soft cloth with warm water and soap. If needed, apply common household cleaners such as Formula 409® or Windex®.

Tips to Avoid Damage

- Transolid Natural Quartz will not scratch, chip, or dull under normal use. However, like any material, excessive force or pressure from objects can damage the surface.

Bowl Maintenance – Porcelain Bowl

- Clean the bowl surface with a mild solution of warm water and liquid soap. After washing the surface, wipe it clean with a dry, soft cloth. For an excessively dirty surface, use a strong solution of warm water and liquid soap.
- Avoid any cleaners that are abrasive.

Bowl Maintenance – Solid Surface

- Wipe the surface with a damp cloth or sponge.
- For basic stains, clean with a mild detergent or general purpose cleaner.
- For persistent stains, scrub the surface in a circular motion with an abrasive cleaner, such as Soft Scrub® and a wet green Scotch Brite® pad. Note: Do not use abrasive cleaner or Scotch Brite pad on the granite countertop.

Note: Formula 409® is a registered trademark of The Clorox Company and Windex® is a registered trademark of SC Johnson & Son.

Your Transolid Natural Granite top is easy to care for and can retain its beauty for a lifetime. Stone is a natural product and simple care and maintenance will keep it looking beautiful. Review these recommendations for routine care and cleaning of your Transolid Natural Granite vanity top.

Sealing

- Transolid Natural Granite is sealed at the factory. However, to provide extra assurance, we recommend that a protective sealer be applied to the vanity top after installation (available at home improvement stores or from stone dealers) and then again at least once every two years.
- Before applying the sealer, the exposed areas should be clean and dry. Follow the instructions on the sealer container.

Everyday Cleaning

- Clean stone surfaces with a few drops of neutral cleaner, stone soap (available at home improvement stores or from stone dealers) or a mild liquid dishwashing detergent and warm water. Use a clean, soft cloth for best results. Rinse the surface thoroughly after washing with the soap solution and dry with a soft cloth.
- Liquid spills, such as alcohol, medications, etc. should be cleaned promptly. Liquids with high-acid can etch granite surfaces if left for any length of time. Popular products that should be cleaned up promptly are: shaving cream, toothpaste, perfume, cologne, nail polish remover, hair coloring or perm products, shampoo, drain opener and toilet bowl cleaner.

Prevention

- Do not use cleaning products that contain lemon or vinegar.
- Do not place hot items directly on the stone surface.
- Place protective pads on the bottoms of any heavy objects, such as pottery, appliances or other objects that may scratch the surface.
- Avoid using abrasive cleaners or rough cleaning pads. If necessary, a soft buffing pad can be used.
- Use coasters under drinking glasses to prevent glass rings on the surface.
- Do not stand on the granite top to fix overhead lights or other items. Do not place extremely heavy items on the top.

Bowl Maintenance – Porcelain Bowl

- Clean the bowl surface with a mild solution of warm water and liquid soap. After washing the surface, wipe it clean with a dry, soft cloth. For an excessively dirty surface, use a strong solution of warm water and liquid soap.
- Avoid any cleaners that are abrasive.

Bowl Maintenance – Solid Surface

- Wipe the surface with a damp cloth or sponge.
- For basic stains, clean with a mild detergent or general purpose cleaner.
- For persistent stains, scrub the surface in a circular motion with an abrasive cleaner, such as Soft Scrub® and a wet green Scotch Brite® pad. Note: Do not use abrasive cleaner or Scotch Brite pad on the granite countertop.

Call a professional stone supplier, installer or restoration specialist for problems that appear too difficult to treat.

Note: Formula 409® is a registered trademark of The Clorox Company and Windex® is a registered trademark of SC Johnson & Son.



Décor Vanity Tops and Shower/Tub Surface Care & Cleaning

Your Transolid® Décor Vanity Top and Shower or Tub Wall Surround will retain its beauty for a lifetime. Review these instructions to see how easy it is to care for your Transolid® Décor products.

Normal Cleaning

- Wipe the surface with a damp cloth or sponge.
- For basic stains, clean with mild detergent or general purpose cleaner.

Removing Persistent Stains

- Scrub the surface in a circular motion using a mild detergent (such as 409®) and a wet, gray Scotch-Brite® pad.
- Follow the above step with a wet, white Scotch-Brite® pad, moving in a circular motion, to restore a uniform appearance.

Maintaining a Uniform Appearance

- Occasionally, scrub the entire surface of the product with a wet, white Scotch-Brite® pad and mild detergent.

Removing Scuff Marks and Minor Scratches

- To remove minor scuff marks, use a wet, gray Scotch-Brite® pad with a mild detergent, rubbing in a circular motion. Follow this with a wet, white Scotch-Brite® pad, moving in a circular motion.
- To remove minor scratches, use a 320 grit sandpaper to completely remove the scratch. Follow this with a wet, green Scotch-Brite® pad, moving in a circular motion around the area of the scratch. Use a wet, gray Scotch-Brite® pad, moving in a circular motion and follow this with a wet, white Scotch-Brite® pad, moving in a circular motion over the same area.

Tips to Avoid Damage

- Wipe away strong acids, such as those found in drain cleaners. Some of these acids, when left on the surface, may cause whitening which can be difficult to remove.

Note: Scotch-Brite® is a registered trademark of 3M and the green, gray, and white pads may be purchased at most specialty hardware or building supply stores. The household cleaner, 409®, is a registered trademark of the Clorox company.